

# Bruce Grey 2019 Snapshot

## - Poverty & Income Assistance -

Poverty & Income Assistance Needs Breakdown	Total Needs Identified	Total Needs Met	Total Needs Unmet	Total Referrals
Utility Assistance	801	789	12	1,557
Undesignated Temporary Financial Assistance	110	96	14	356
Disability Benefits	87	87	0	154
Basic Income Maintenance Programs	77	76	1	233
Utility Service Providers	51	51	0	62
Retirement Benefits	26	26	0	45
Employment Insurance	18	18	0	38
Household Related Public Assistance Programs	10	10	0	29
Personal Financial Counselling	10	10	0	18
Credit Related Organizations/Services	9	8	1	17
Debt Management	3	3	0	7
Survivors Insurance	3	3	0	4
Banking Services Information and Support	1	1	0	1
Financial Literacy Training	1	1	0	1
Service Cost Payment Assistance	1	1	0	6
<b>Total</b>	<b>1,208</b>	<b>1,180</b>	<b>28</b>	<b>2,213</b>

In 2019, 22% (1,208) of the total 5,474 needs presented by residents of Bruce and Grey Counties were related to poverty and income assistance. The majority (66%) of these needs were specifically for utility assistance.

In Bruce Grey, 211 supports the United Way by conducting utility assistance intakes with callers and sending that information to the United Way. 211's Community Navigators conduct further needs assessments which usually result in referrals to additional community supports.